

# Neel Fire Protection Apparatus, INC.



**LIMITED APPARATUS BODY 5 YEAR WARRANTY**  
**N F P A All Aluminum Service Body & Compartments**  
**P O BOX 20126 WACO, TEXAS 76702-0126**  
**1118 South I - 35 (exit 338-B) WACO, TEXAS 76705**  
**800-433-3402/254-799-9248/Fax 254-799-9284**

## WARRANTY

Department: \_\_\_\_\_

Serial #: \_\_\_\_\_

Warranty Date: \_\_\_\_\_

Validation: *Clay Reddy* \_\_\_\_\_

NEEL Fire Protection Apparatus, INC. warrants each of its N F P A All Aluminum Service Body and Compartments to be free of material and workmanship defects for a period

### **FIVE (5) YEARS FROM DATE OF DELIVERY**

FROM THE ORIGINAL DATE THE UNIT IS Delivered for defects in material and workmanship when used in under normal operations.

If the problem with the body renders the apparatus "Out of Service", we will schedule a shop appointment, depending on the problem, within 48 hours of being Notified. If the apparatus can remain "In Service", we will schedule repair of the body, at a mutually Service Facility and Agreeable time.

The Customer will be responsible for any transportation or shipping cost responsible to return the apparatus or part to a service facility. In the event NEEL authorizes repair or replacement at a location other than our plant, the authorization to make such repair or replacement shall be in writing from NEEL to making any repair or replacing any part,

This warranty DOES NOT apply to any body or part thereof that has been improperly used, damaged by an accident or on which the serial number has been altered, defaced or removed, nor chemical damage, unauthorized alterations or repairs, non compliance to recommend maintenance, Acts of GOD, or operation beyond rated capacity.

This warranty does not include any liability for direct or indirect damages or delays resulting from said defects, as stated above.

The extent of any repair to the body structure under the terms of this warranty shall be determined solely by Neel Fire Protection Apparatus, INC. or repair facility that Neel Fire Protection Apparatus, INC. has selected and approved. If any part( s ) or component (s) are not covered by this warranty claim, require replacement to complete the warranty repairs, the owner will be notified of the cost of the part and additional labor cost, before proceeding with the repairs. Parts and labor will be quoted at normal industry prices and stated current labor rates.

Additional warranty time IS NOT EXTENDED DUE TO REPAIRS MADE DURING THE FIVE (5) YEAR ORIGINAL WARRANTY PERIOD. THE ORIGINAL WARRANTY PERIOD AS STATED HEREIN REMAINS IN EFFECT.

Neel Fire Protection Apparatus, INC. reserves the right to make changes in design, assembly techniques, materials used, parts and components as may deem desirable at any time. These changes DO NOT bind Neel Fire Protection Apparatus, INC. to make similar changes in previously assembled units or units assembled in the future. Page 1 of 2



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**WARRANTY**

To receive warranty consideration on parts or components; the part or component which is suspect, must be returned promptly to Neel Fire Protection Apparatus, INC..

A replacement part will be supplied and invoiced; if after examination the returned part (s) is found to, in fact, be defective, a credit memo will be issued for the part, less freight charges.

Warranty claims must be made to the Company at 254-799-9176, during normal business hours, Monday to Friday, 8:00 am to 5:00 pm central standard time.

When making a claim you must furnish the Department name, nature of the problem, a contact person and Phone number for call back.

There are no warranties expressed or implied, which extend beyond the description in this Warranty statement. There is no expressed or implied warranty of the merchantability or a warranty of the fitness for a particular purpose for the use of any body.

Additionally; this warranty is in lieu of all other obligations or liabilities on the part of NEEL Fire Protection Apparatus, INC., NEEL Assoc., INC. or any of its officers, employees or sales agents.

This warranty contains the entire warranty. It is the sole warranty and price or representation; any oral, written or implied changes are either merged herein or expressly cancelled. NEEL Fire Protection Apparatus, INC., and NEEL Assoc., INC. neither assigns nor authorizes any person or persons supposing to act on/in behalf, to change nor to assume for them, any warranty or liability, concerning this product.

THIS WARRANTY DOES NOT COVER COMPONENTS NOT BUILT BY Neel Fire Protection Apparatus, INC.; those items are warranted by their manufacturer, but Neel Fire Protection Apparatus, INC. will process those claims, when notified.

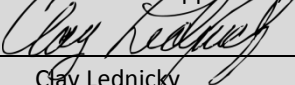
In no event will NEEL Fire Protection Apparatus, INC. NEEL Assoc., INC. or its agents be liable for Any amount in excess of the original purchase price of the unit or for any loss or Damages; whether direct or indirect, incidental, consequential or other wise arising Out of the failure of the body or components installed thereon.

This warranty gives you specific legal rights.

This warranty is only binding for the original owner of this unit.

This warranty is NON ASSIGNABLE AND NON TRANSFERABLE.

NEEL Fire Protection Apparatus, INC.

By:   
Clay Lednicky  
Gen. Mgr.

Dated \_\_\_\_\_

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